iVIewer App v3.14 User Manual

Release Note

- Add support for playback export feature
- Add support for alarm management feature to enable or disable alarm items
- Fixed an issue where the live view streaming might be delayed display (iOS only)
- General bug fixed

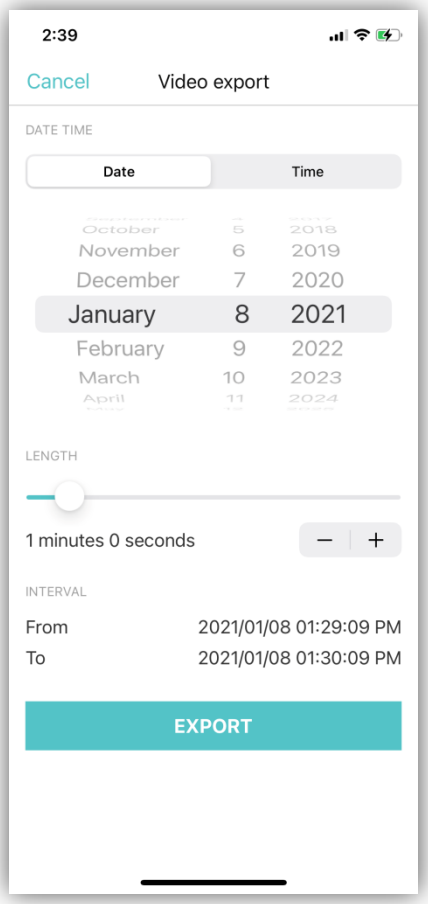
Playback export

Compatibility and Limitation

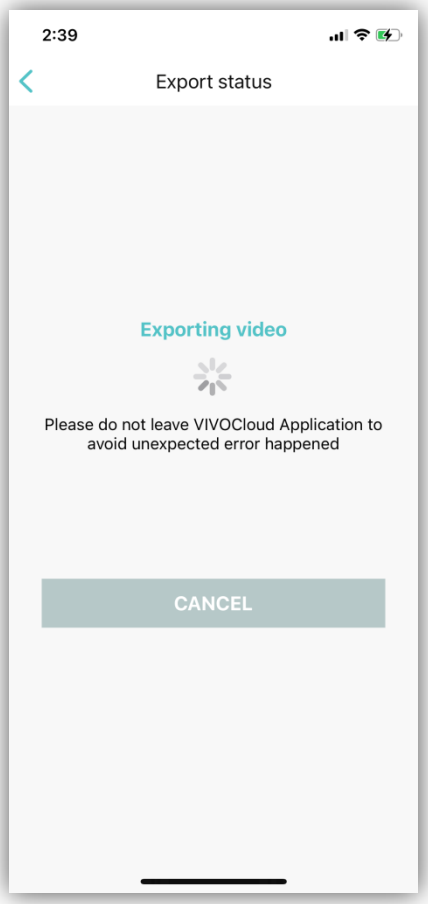
1. Support NVR version 3.3 or above only
2. Support VAST version 2.10 or above only
3. Support Https connection only with Linux NVR
4. MJPEG video codec is not supported
5. G.726 audio codec is not supported in iOS platform
6. Audio cannot be output with default player in Android platform, please use third-party player for playing

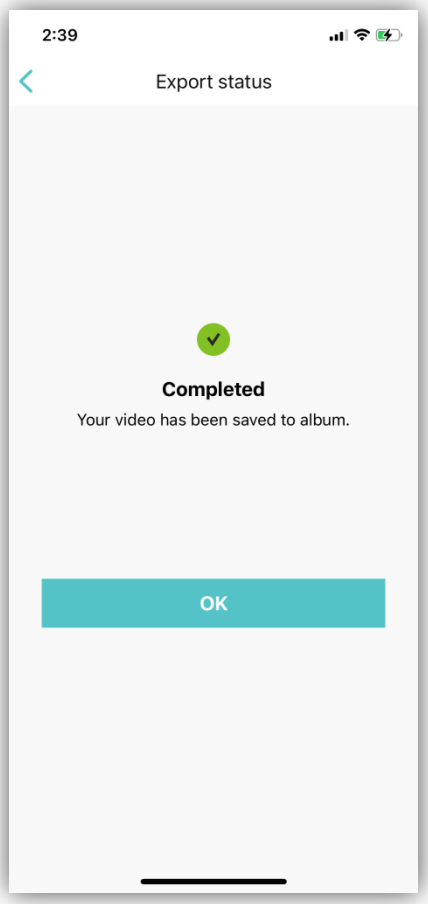
To export a video playback

1. Go to device playback and press the "playback export button"
2. Select date time, the length of the video, and press the "EXPORT" button

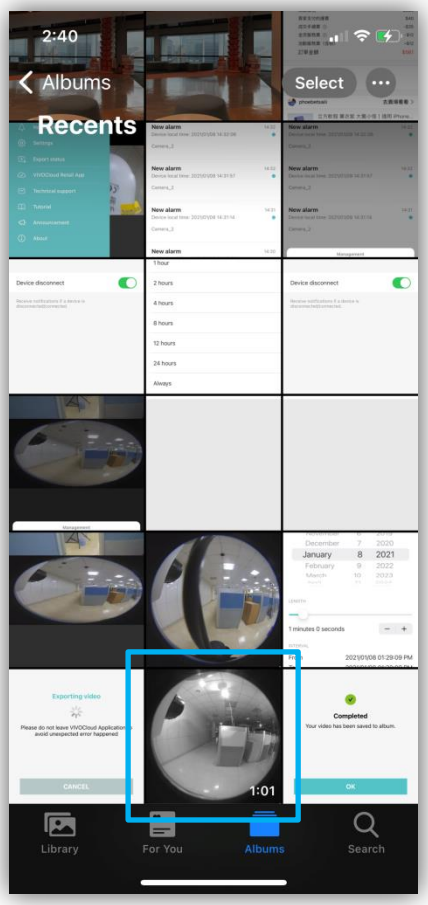


3. Wait for the video exporting, please be noted that don't leave iViewer App while exporting.
4. When the download task is completing, you can refer to the export status

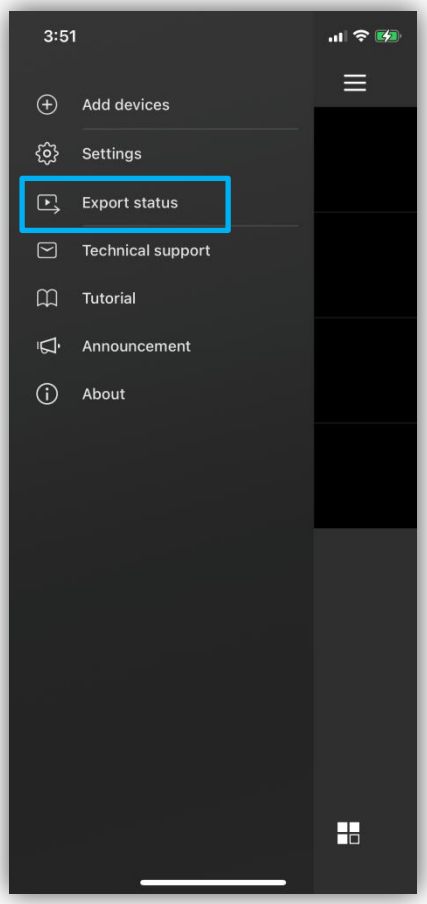


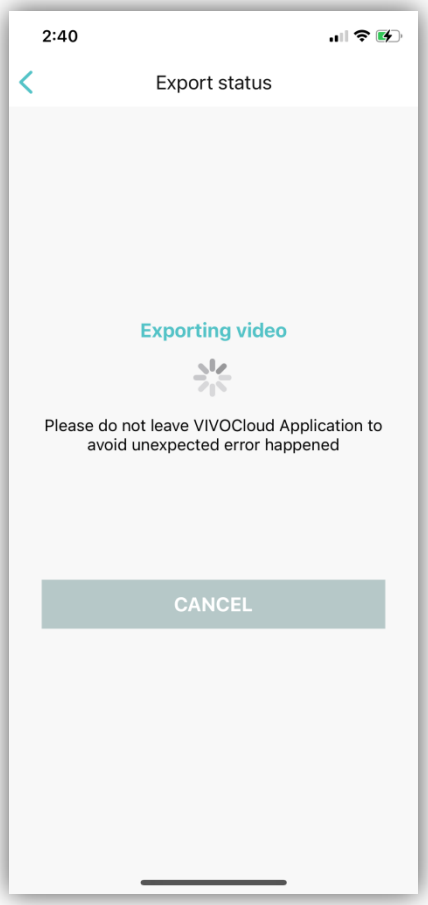


5. Then, you could go to system default album for playing the video you exported



6. During exporting, you can do different operations in the APP, if you want to check the status, please go to “Menu” and click “Export Status”.





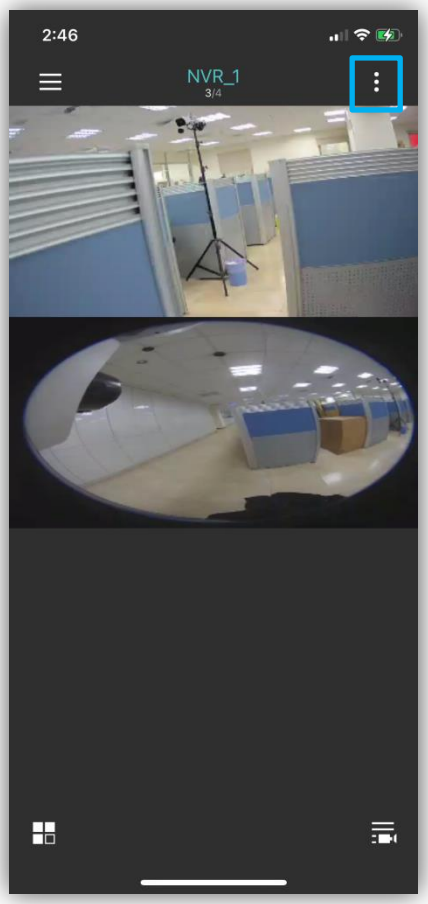
Alarm Management

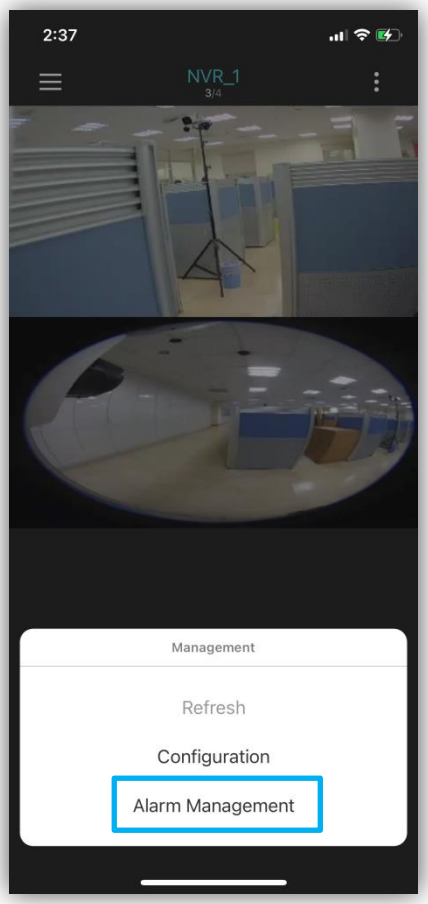
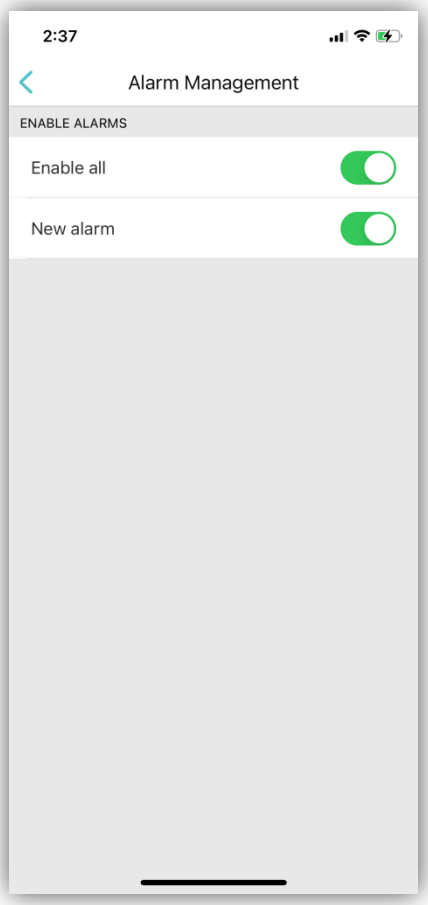
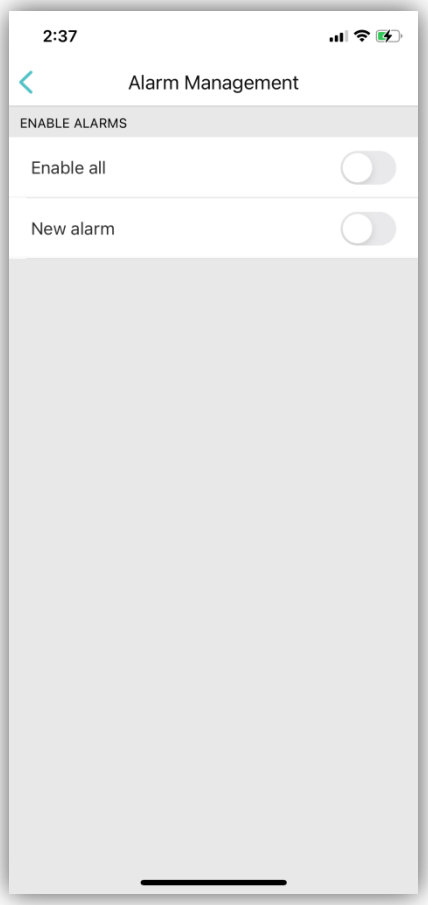
Compatibility and Limitation

1. Support NVR version 3.3 or above only
2. Support VAST version 2.10 or above only
3. Support Https connection only with Linux NVR
4. Substation is not supported, CMS cannot control substation's alarm list.

To enable or disable alarms from NVRs

1. Go to device main page
2. Select advanced menu > Alarm Management


2:46
NVR_1
3/4


2:37
NVR_1
3/4
Management
Refresh
Configuration
Alarm Management

3. List all alarm items from your NVR devices
4. You can disable or enable any items you want